

EXTERNAL WALL INSULATION

Solid walls transmit heat very easily, making your home expensive to heat. Insulating the exterior faces of your external walls is an excellent way to save money on your energy bills and reduce carbon emissions.

<u>What we will do</u>

- Exterior Wall Insulation: Our team will insulate your exterior walls with 90mm expanded polystyrene (EPS) boards. These will be mechanically fixed to your walls, rendered, and top-coated with a coloured render.
- Preparation: Before we commence insulating, we will adjust your fixtures and fittings such as drainpipes, outside tap, boiler flue, etc.
- Scaffolding: We will erect scaffolding if required.
- Completion: On completion of the rendered insulation, we will ensure all pipes and fittings are secured and reinstalled.
- Ventilation: If not already present, we will install trickle vents in habitable rooms and mechanical extraction fans in wet rooms (kitchens/bathrooms) to ensure adequate ventilation and reduce the risk of condensation or dampness.
- Professional Conduct: Our installers will be polite and courteous at all times, treating your home with respect and ensuring they clean up after themselves.

Duration and Guarantee

- Timeframe: The work typically takes 2 days to completed, however the scaffolding could be up for around 10 days.
- Guarantee: The installation comes with a 2-year insurance-backed guarantee, registered on the Trustmark Data Warehouse.

What We Need From You

- Be Available: Ensure you are home at the time of the appointment and provide convenient access for our installers. If parking permits are required, please arrange them in advance.
- Clear the Area: Ensure that the area around your property is unobstructed. We require a minimum working space of 2 meters around all exterior walls. Please move any garden furniture or stored items away from your walls.
- Special Requirements: Communicate any special requirements or access issues to our office team in advance.
- Privacy: The work requires access to all floors using scaffolding. Please close any curtains or blinds to maintain privacy if required or inform occupants in all rooms that there will be an operative directly outside the windows.
- Technical Monitoring: From time to time, technical monitoring is carried out on behalf of Trustmark to ensure industry standards are maintained. Please allow access for this if possible. We welcome independent checks for quality and consistency.
- Spread the Word: Help us reach more people by spreading the word about Carbon Rewind. We aim to assist as many people as we can.
- Enjoy the Benefits: Sit back and enjoy the warmth and savings on your fuel bills, knowing that this work will reduce carbon emissions.

For full terms and conditions, please refer to our website: <u>www.carbonrewind.com/terms</u>





www.carbonrewind.com